

February 29, 2024

Dear Families,

As a community, we have collectively navigated through various challenges and milestones, always with the well-being and development of our children at the forefront of our decisions. Our commitment to providing exceptional care for your children is matched by our dedication to clear and open communication.

As we prepare for adjustments in our fee schedule, it's crucial to recognize that childcare, much like any other essential service, faces the challenges of increasing operational expenses. These adjustments are vital to maintain the level of high-quality care your children deserve and you have come to expect from us. Bearing this in mind, and acknowledging that we did not implement a fee increase in 2023, our government approved fees for April 1, 2024 are now posted on the website.

However, understanding the importance of thoughtful financial planning for our families, we are offering an additional grace period. Although the fee increase is set for April 1, 2024, we will not implement these changes until May 1, 2024 for all currently enrolled children. This extra month is provided to all our valued clients as a gesture of our commitment to your family's well-being and to ease the transition to the new fee structure.

These adjustments are crucial for maintaining the high standard of care you expect from us and ensuring the sustainability of our programs.

We recognize that fee changes necessitate careful financial planning. To aid in this transition, we remind you of the ACCB, a subsidy provided by the provincial government to assist with childcare costs. If you are currently receiving ACCB, the upcoming increases may qualify you for a higher subsidy, provided you are not already receiving the maximum benefit. If you are not yet benefiting from ACCB or may be eligible for additional support, our team will guide you through the application or reassessment. We are here to support you every step of the way, reinforcing our dedication to your family's well-being and the quality of childcare we provide.

We sincerely appreciate your understanding and your continued trust in us during your child's formative years. Your role in our childcare family is invaluable.

Should you have any questions or wish to discuss these changes further, please do not hesitate to reach out to me.

All the best,

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